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Drinking Water Quality Management Plan

Annual Report 2017-2018

Wellcamp Business Park Pty. Ltd.
Service Provider ID: 568

Document Control

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Glossary of terms

ADWG 2011	Australian Drinking Water Guidelines (2011) Published by the National Health and Medical Research Council of Australia
E coli	Escherichia coli, a bacterium which is considered to indicate the presence of faecal contamination and therefore potential health risk
mg/L	Milligrams per litre
NTU	Nephelometric Turbidity Units
MPN/100mL	Most probable number of micro organisms per 100 millilitres
CFU/100mL	Colony forming units per 100 millilitres
BGA	Blue Green Algae
THMS	Trihalomethanes
DBP's	Disinfection By-Products
<	Less than
>	Greater than
O&M	Operations and Maintenance
AWQC	Australian Water Quality Centre
DWIERP	Drinking Water Incident and Emergency Response Plan
SW	Source Water
R	Reticulation
µg/L	Micrograms per litre
THAAs	Total Halo Acetic Acids

Introduction

This annual report documents the performance of the Wellcamp Business Park Pty. Ltd. (WBP) water supply as a water service provider with respect to its Drinking Water Quality Management Plan (DWQMP) for the financial year 2017-2018.

The goal of the DWQMP is the protection of the public health through the identification and minimisation of any public health related risks associated with drinking water.

This annual report assists the Regulator to determine whether the approved DWQMP and any conditions of approval have been complied with and provides a mechanism for providers to report publicly on their performance in managing drinking water quality.

Overview of the 2017-2018 outcomes

Drinking water at the WBP remained E.coli free during the financial year.

Overview of operations

WBP receives drinking water from the TRC water main. This water comes from TRC's raw water storage reservoirs before being treated at Mt Kynoch water treatment plant. Treated water quality results can be obtained from TRC. From Mt Kynoch the water is sent through the water main.

Drinking water for WBP is supplied from the Wellcamp Business Park external water main. Currently it enters the site through a 150mm trunk main and is distributed via the 150mm distribution network. Drinking water is supplied to the Wellcamp Airport terminal and a second line supplies water to lots off road 02.

With the expected growth of WBP a storage tank will be installed on-site. This will help to supply the correct water pressure to the site for firefighting purposes. The underground pipe network will also expand from 4.3 km to a finished total of 14.6 km.

The pipe network within WBP is 2-3 years old.

Actions taken to implement DWQMP

During March 2018 a pressure reduction valve was installed at the International and Airport Drive intersection. The installation was performed by a certified plumber and supervised by WBP. Part of the water network was shut-down and tenants notified as per the water interruption procedure. After re-connection the water supply quality was checked at the downstream section.

All backflow prevention devices were tested during the financial year and submitted to Toowoomba Regional Council.



4. Compliance with water quality criteria for drinking water

E Coli

All samples submitted from the WBP met the Australian Drinking Water Guidelines for Escherichia coli. A 100% compliance was observed for this parameter.

Notifications to the Regulator under sections 102 and 102A of the Act

There were no incidents/events reported to the regulator during the fiscal year 2017-2018

Customer complaints

WBP did not receive any formal water quality complaints from its drinking water customers for the 2017-2018 fiscal year.

Year	Number of water quality complaints	Water quality complaints per 1000 connections	Main reasons for complaints	Likely sources/causes of problems	Resolution of problem
2017-2018	0	0	N/A	N/A	N/A

Findings and recommendations of the DWQMP auditor

No audits were completed during the 2017-2018 reporting period.

Outcome of the review of the DWQMP and how issues raised have been addressed.

Only the contact details were updated in the DWQMP.

Appendix A – Details of compliance with water quality criteria

